

Stingray System from Maximum Processing receives a Novarica Average Customer Experience (ACE) Ranking of 99.

Bradenton, FL - Maximum Processing, Inc., a leading provider of automation solutions for the property & casualty insurance industry, achieved a Novarica Average Customer Experience (ACE) Ranking of 99 out of 100 for The Stingray System, its complete end-to-end policy, billing and claims administration suite.

Maximum Processing's 99 point Novarica ACE Ranking™ was based on responses to an online Customer evaluation survey using a seven point scale ranging from "Completely Agree" to "Completely Disagree". Customers anonymously evaluated the Stingray System and Maximum Processing's customer service.

"We congratulate Maximum Processing on this excellent ranking by its customers," said Matthew Josefowicz, Partner and Managing Director of Novarica, and Director of the ACE Rankings Program. "This shows extremely strong customer enthusiasm for this solution."

Maximum Processing received high marks in all five area of Novarica ACE Ranking Report™, which cover functionality, technology, staff, organization and overall customer satisfaction.

"Maximum Processing is extremely pleased to have received such high marks in all areas of the ACE Ranking survey from our customers," said Sean Pitcher, President & CEO, Maximum Processing, Inc. "We are committed to providing our customers with superior customer service and software that continually meets there ever-evolving business and technology needs of the property & casualty industry."

FOR ADDITIONAL INFORMATION:

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About Maximum Processing

Maximum Processing offers Stingray, a modular browser-based, property and casualty solution for Policy (quoting, rating, issuance), Billing, Claims and reinsurance administration along with statistical bureau, DMV, Imaging, Credit Card, General Ledger, Comparative Raters, CLUE, 4SightBI, reporting and many other third party interfaces. Maximum Processing is a privately held company headquartered in Bradenton, Florida with offices in Raleigh, North Carolina. For more information call 866-MAX-SOFT, email Info@MaxProcessing.com or visit www.StingraySystem.com.